

EXPERT'S PROFILE

Name of Grantee : **MS. SHIRLEY K. CHAVEZ**

Area of Expertise : Information Communication Technology (ICT) Management

Inclusive Date of Contract as BSP Awardee : 01 March 2010 – 28 February 2012 (Long Term)

Host Institution : University of the Philippines - Los Baños (UPLB)

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EDUCATIONAL BACKGROUND

- MBA, *Pacific Western University, California, 1990*
- Telecommunications Management Certificate, *Mount Royal College, Alberta, 1987*
- Certified Computer Professional (CCP), *ICCP, 1985*
- Certificate for Integrated Systems Technology, *Association for Systems Management, 1984*
- BS Statistics (*cum laude*), *University of the Philippines - Los Baños (UPLB), 1976*

WORK EXPERIENCE:

- **2010 to 31 May 2011** **Director**
Information Technology Center, UPLB
- **2006 to 2010** **Sr. I/T Specialist,**
IBM Canada Ltd., Calgary Alberta, Canada
- **2008 to 2010** **Life /Accident and Sickness / Segregated Funds Underwriter**
Primerica Financial Services, Calgary, Alberta, Canada
- **2005 to 2006** **Executive Vice-President**
MADECOR Environmental Management Inc.
Los Baños, Laguna, Philippines
- **2002 to 2005** **Systems Analyst/ Career and Practice Leader**
Great – West Life Assurance Company
Winnipeg, Manitoba, Canada
- **1994 to 2002** **Senior Technical Consultant**
Various Companies
USA and Canada

Accomplishments as BSP Awardee:

1. Stakeholder Engagement Plan
2. Change Management Plan
3. Staff Development Plan
4. Infrastructure/Security/Network Plan
5. Updated UPLB-ITC Strategic Plan
6. Establishment of Competency Centre for IT Disciplines
7. Standards compliant with international governing body
8. IT Vendor Partnership Guidelines